

MAIN OFFICES AND WORKS  
Jackson Street, Fictoria,  
Krugersdorp, Gauteng,  
South Africa

P.O. Box 3055, Kenmare  
1745, South Africa.



**PRATLEY**  
**(PTY) LTD**  
Reg. No. 1996/003890/07

RAIL DELIVERIES:  
Krugersdorp Station,  
Gauteng, South Africa.

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## MINERAL PRODUCTS - DELIVERY AND OFF-LOADING TERMS AND CONDITIONS

Due to the Bulkiness and Volume of these products, Special Delivery and Loading Protocols are necessary to avoid added costs. The following conditions will therefore apply to all Pratley mineral product deliveries (Pratliperl and Zeolite products). Failure to adhere to the following conditions and protocols may incur additional costs.

- Vehicle Access  
The customer must ensure that there is adequate vehicle access to the offloading site. Delivery vehicle dimensions need to be considered by the customer and may be obtained from Pratley or the freight forwarder.
- Gravel Roads  
For safety reasons, certain delivery vehicles are unable to travel on gravel roads. Where access is via gravel road, the customer must inform Pratley so that an alternate delivery vehicle can be arranged.
- Offloading Responsibility  
Offloading of product is the customer's responsibility. Labour will not be supplied by Pratley.
- Offloading Procedure  
Unless prior arrangements have been made with Pratley, offloading of vehicles must commence immediately upon arrival at the customers site. Demurrage fees incurred as a result trucks having to stand for unreasonable periods of time will be charged to the customer. To ensure reasonable offloading times, customers must ensure that sufficient labour has been arranged prior to the arrival of the truck. As a guide, at least 5 personnel will be required for orders exceeding 1000 bags.
- Changes to Schedules  
Deviation from the agreed delivery schedules must be arranged with Pratley at least 48hrs before the agreed delivery date.
- Returns  
Pratley WILL NOT ACCEPT mineral products returned for Credit.

TERMS ACCEPTED

Customer Signature: \_\_\_\_\_ Customer Name: \_\_\_\_\_ Date: \_\_\_\_\_